

What does it cost?

Fare

There will be a fare charged for transport to the shopping centre.

Please note: we can only provide assistance for shopping in the local area.

The fare is \$5.00 each way, therefore a round trip will be \$10.00

Membership

Annual Membership for Logan and Albert North Disability Services Inc. (LANDS Community Services) is \$11.00 including GST.

This membership is due on the 30th June each year.

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Shop Assist

**Logan and Albert North
Disability Services Inc.**



Jointly funded by the Federal
and State Governments

How does Shop Assist work?

- Shop Assist is a program which is funded through Home and Community Care. This is jointly funded by the Commonwealth and State Governments.
- Prior to receiving our assistance with the Shopping Program, each client needs to be registered. This is done in the client's own home. It is at this interview that the client's eligibility for the service is assessed. The client is then given instructions on how the service operates and a needs analysis is completed.
- Shop Assist is a service that is provided to clients who have a high support need. Some clients may require assistance with pushing a trolley, others may need assistance with reading labels, or help with reaching things on shelves.
- Shop Assist is a personalised service for each of our clients. This service is not just for grocery shopping, clients may need to go to the bank, chemist or pay a bill.
- * Unfortunately due to funding restrictions, we can only provide Shopping Assistance in the Logan City Area.

Entry Criteria

To be eligible for Shop Assist you must:

- * Be a person who has a disability, aged, or frail.
(H.A.C.C. Eligible)
- * Be living at home.
- * Be a resident of the HACC Logan funding area

Exit Criteria

You are no longer eligible when:

- * Move into a Nursing home or Hostel accomodation.
- * You move out of Logan.
- * No longer have a high or complex support need that requires practical assistance to complete shopping tasks.

Referrals to Shop Assist can be made by an individual, an organisation, doctor, by phoning **3387 5000**



Administration Procedures

- * Transport to and from the shopping centre is included.
- * Assistance will be provided when you return home from the shopping centre with your shopping parcels.
- * We can only accept permanent bookings
- * All cancellations need to be made through the office. Any alterations to your times, or destination need to be made through the office at least 2 working days in advance.
- * The Shop Assist service is provided to eligible clients with the assistance of our dedicated Volunteers. Under no circumstances are the volunteers allowed to have access to a client's financials, this includes ATM cards, money, purses or bags, please do not ask as a refusal often offends.
- * The Shop Assist service is provided to those people who are able to physically do their shopping with assistance. Unfortunately unaccompanied shopping is not possible